



## SOCIAL SECURITY

May 21, 2024

David, Laura Beth, Jennifer, Stephanie, and the NOSSCR team -

I would like to extend my heartfelt gratitude to the entire NOSSCR team for your outstanding support and collaboration during our recent visit at your annual conference.

We are incredibly appreciative of the opportunity to conduct listening sessions with your members, and the feedback they provided is already informing many exciting conversations within the agency.

The candid conversations we had with your members and your team about challenges faced by the appointed representative community provided us with crucial insights that will significantly inform our work and guide our activities to positively impact appointed representatives, our customers, and agency employees alike.

The tour of the event floor was both informative and impressive, and we are grateful for the space and logistical support you and your team provided, which greatly facilitated our activities.

Your hospitality and professionalism were evident throughout the conference, and we truly appreciate the efforts made by all at NOSSCR to ensure our visit was productive and enjoyable.

Thank you once again for your generosity and support. We look forward to a brighter future.

Warm Regards,

*Elizabeth J. Beaumon*

Betsy Beaumon

Chief Transformation Officer

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